

# File & Serve Xpress™

File & Serve Xpress provides  
a “game-changer” for  
managing complex litigation

## Case Study



HERMAN HERMAN & KATZ, LLC  
ATTORNEYS AT LAW

# The Challenge

As with any major multidistrict litigation, the need to efficiently share information is critical. Serving pleadings and discovery on more than 1,000 parties requires significant time and resources without the appropriate tools.

Case in point — MDL - 2179 Oil Spill by the Oil Rig "Deepwater Horizon" also known as the BP Oil Spill litigation. In this case, 1,800 parties have executed more than 29,700 transactions using a simple, efficient and secure document exchange tool.

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**File & ServeXpress is the right solution for any litigation with a large number of parties/counsel. For such a large complex litigation, there really isn't another suitable solution.**

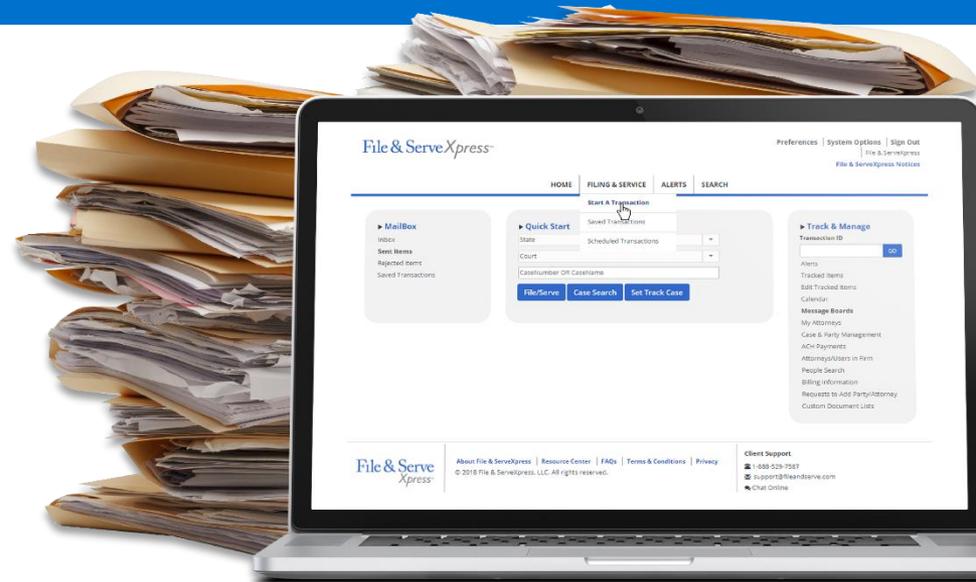
*- Steve Herman  
Co-Liaison Counsel  
BP Oil Spill MDL*

**1,818**  
Cases Parties

**42,151**  
Documents

**29,786**  
Transactions

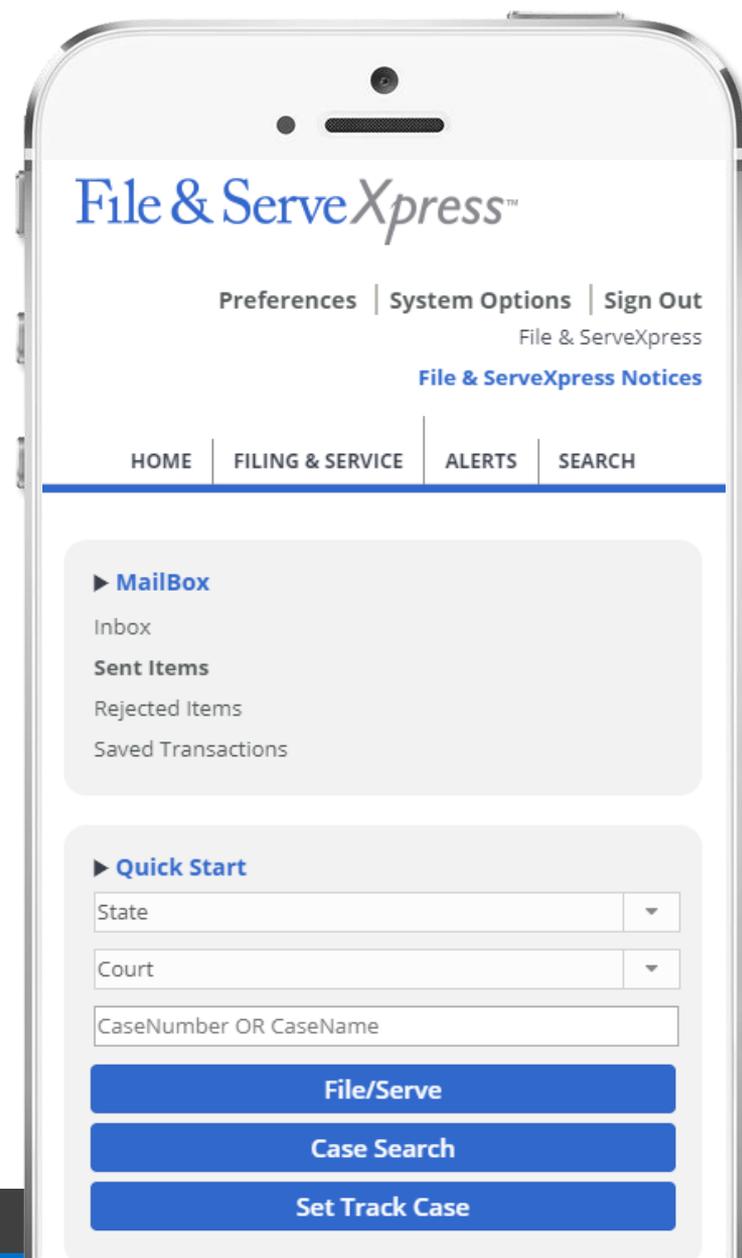
**606,078**  
Pages Exchanged



# The Solution

According to the *Manual for Complex Litigation*, it is the liaison counsel's role to "act fairly, *efficiently and economically* in the interest of all parties and parties' counsel." As co-liaison counsel in the BP Oil Spill MDL, Steve Herman of Herman Herman & Katz and Jim Roy of Domengeaux Wright Roy & Edwards coordinated communications between businesses, individuals, and local governments in the litigation. In consultation with Judge Barbier, Herman and Roy quickly deployed File & ServeXpress to handle the electronic service of pleadings and discovery for the MDL. Both the Judge and Co-Liaison Counsel recognized the need to act quickly to implement a secure document exchange system and a permanent document repository that would minimize the complexity of the case.

Once the eService Case Management Order was signed by Judge Barbier, eService was activated within 24-hours. File & ServeXpress representatives were on site for training with Defense Liaison Counsel the same week.



# The Results and Benefits

Initially, filed documents were only served through Pacer, which "clogged up" the process, requiring liaison counsel to manually serve appropriate parties. This process proved to be inefficient, costly, and unsustainable for such a large complex litigation. Once File & ServeXpress was deployed, counsel and court saw an immediate impact on workflow and efficiency.

## ***Benefits of File & ServeXpress***

- » Secure document exchange
- » eServe selected parties only (where needed)
- » eServe court orders when court participates
- » Provides eService of discovery
- » Read receipts available to confirm eService received
- » Expense tracking
- » Permanent document repository
- » Shared master service list
- » Proof of service delivery
- » Unlimited access to documents eServed by or on you/your organization at no additional charge

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*Once File & ServeXpress was deployed we saw immediate impact to our efficiency and workflow. As a co-liaison counsel, it was a game-changer.*

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Steve Herman  
Co-Liaison  
Counsel  
BP Oil Spill MDL

# About

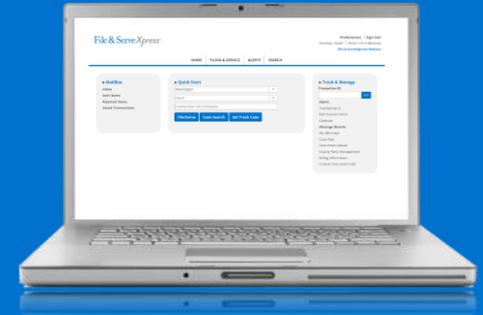
## File & ServeXpress™

With more than 25 years of experience, File & ServeXpress is the largest provider of services and technology focused exclusively on the eFiling and eService needs of law firms and courts in the United States. File & ServeXpress ensures attorneys and courts have all the tools they need to simplify the litigation workflow for the entire lifecycle of their cases. The File & ServeXpress solutions support all roles in the firm from managing partners to paralegals. The company also maintains almost 80 million documents, files and serves into 1,300 courts, and supports a user base of 190,000 across 30 states and the District of Columbia. File & ServeXpress also hosts the Chinese Drywall MDL, as well as several state multi-county and consolidated litigations.



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ATTORNEYS AT LAW

Herman Herman & Katz was founded by brothers David and Harry Herman in 1942. For over 70 years, the firm has fought for businesses and families attempting to recover from oil spills, explosions, hurricanes, bad drugs, construction defects, and breaches of commercial, contractual or professional obligations.



For more information on this case study or to discuss your particular business application and how our system could work for you, please contact us at:



**1-877-I-EFILED**



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